



25-Year Limited Warranty

Kaltimber (Bali) warrants this product to be free from termite and decay for a period of twenty-five (25) years following the date of purchase, provided that the product is used according to the instruction manual and following good building practice.

Limited residential & commercial warranty

Our 25 years limited residential & commercial warranty for ULIN DECKING means that from the date of purchase, your decking will be free from termite and decay and will not be infested/decaying when installed and maintained according to the installation manual provided by e-mail. This guarantee applies only to the original end user and proof of purchase is required for all claims. The guarantee is for replacement or refund of the material only. Claims for termites must show an internal and /or catastrophic structural wood damage. Claims for decay apply for Indonesian territory only.

This limited residential & commercial warranty is made subject to the following conditions:

- The decking must be installed properly and according to Kaltimber's instruction manual
- The decking must be installed by a certified professional
- The decking must be maintained in accordance with Kaltimber's instruction manual
- Installation of decking that contains any manufacturing defect is not covered by this warranty

